

### Bid Document

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	30-12-2022 16:00:00
<b>Bid Opening Date/Time</b>	30-12-2022 16:30:00
<b>Bid Offer Validity (From End Date)</b>	90 (Days)
<b>Ministry/State Name</b>	Ministry Of Communications
<b>Department Name</b>	Department Of Telecommunications (dot)
<b>Organisation Name</b>	Bharat Sanchar Nigam Limited Portal(bsnl)
<b>Office Name</b>	Tamilnadu Electrical Zone
<b>Total Quantity</b>	4603
<b>Item Category</b>	SITC of 24 port Layer 2 switch , SITC of Next Generation Firewall - 1 Number , Supply and laying of CAT-6 UTP cable , SITC of 24 port fully loaded patch panel , SITC of RJ45 module , Modular base box with face plate , CAT-6 UTP Patch cable - 2M , CAT-6 UTP Patch cable - 3M , CAT-6 UTP Patch cable - 1M , 50 pair riser cable , 50 pair Krone box with module , 100 pair Krone box with module , 25 mm PVC conduit , 60 mm PVC flexible Hose , Supply and laying of Fibre cable 6 Core MM50 , MM Fibre Patch card PIGTAIL , Fibre patch card SC-LC SC-SC MM , Fibre Patch panel 12 Port , Fibre SC adapter - MM , Ethernet to Fibre media converter , 27 U floor standing rack , 9U Floor standing Rack
<b>BOQ Title</b>	SITC OF FIREWALL NETWORK SWITCH AND ASSOCAITED WORKS
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	5 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>MSE Exemption for Years of Experience and Turnover</b>	No
<b>Startup Exemption for Years of Experience and Turnover</b>	No
<b>Document required from seller</b>	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Past Performance</b>	20 %
<b>Bid to RA enabled</b>	Yes

<b>Bid Details</b>	
<b>RA Qualification Rule</b>	H1-Highest Priced Bid Elimination
<b>Type of Bid</b>	Two Packet Bid
<b>Primary product category</b>	9U Floor standing Rack
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Estimated Bid Value</b>	1428777
<b>Evaluation Method</b>	Total value wise evaluation

#### **EMD Detail**

Advisory Bank	State Bank of India
EMD Amount	28576

#### **ePBG Detail**

Required	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### **Beneficiary:**

EXECUTIVE ENGINEER ELECTRICAL  
CHENNAI TELEPHONES O/o CHIEF GENERAL MANAGER,CHENNAI TELEPHONES,No.78,PURASAWALKAM HIGH  
RAOD,CHENNAI-600010  
(N P Sindhu)

#### **Splitting**

Bid splitting not applied.

#### **MII Purchase Preference**

MII Purchase Preference	No
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#### **Details of the Competent Authority for MII**

Name of Competent Authority	ASHFAQ ZAKI
Designation of Competent Authority	Superintending Engineer(E)
Office / Department / Division of Competent Authority	BSNL Electrical Circle-II Chennai
CA Approval Number	24(1)/PCE/TNEZ/CH/22 Dated 19.12.2022
Competent Authority Approval Date	19-12-2022

Brief Description of the Approval Granted by Competent Authority

DoT, vide letter under reference-2 has communicated that the above said DoT gazette notification dated 31.08.2021 is kept in abeyance till further orders.

Competent Authority Approval for not opting Make In India Preference : [View Document](#)

### Reserved for MSE

Reserved for MSE

Yes

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar for that product category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 20% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
  - i. If number of technically qualified bidders are only 2 or 3.
  - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
  - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
  - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
  - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

### SITC Of 24 Port Layer 2 Switch

Brand Type

Unbranded

### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	3	30

#### SITC Of Next Generation Firewall - 1 Number

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	1	30

## Supply And Laying Of CAT-6 UTP Cable

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	3500	30

## SITC Of 24 Port Fully Loaded Patch Panel

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	6	30

### SITC Of RJ45 Module

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	114	30

### Modular Base Box With Face Plate

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	114	30

**CAT-6 UTP Patch Cable - 2M**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	100	30

**CAT-6 UTP Patch Cable - 3M**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	40	30

#### CAT-6 UTP Patch Cable - 1M

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	60	30

#### 50 Pair Riser Cable

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	100	30

### 50 Pair Krone Box With Module

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
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S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	1	30

### 100 Pair Krone Box With Module

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	1	30

### 25 Mm PVC Conduit

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	300	30

**60 Mm PVC Flexible Hose**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	20	30

**Supply And Laying Of Fibre Cable 6 Core MM50**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	200	30

#### MM Fibre Patch Card PIGTAIL

Brand Type	Unbranded
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#### Technical Specifications

Specification Document	<a href="#">View File</a>
BOQ Detail Document	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	24	30

#### Fibre Patch Card SC-LC SC-SC MM

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	4	30

### Fibre Patch Panel 12 Port

Brand Type	Unbranded
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### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
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S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	2	30

### Fibre SC Adapter - MM

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	6	30

### Ethernet To Fibre Media Converter

Brand Type	Unbranded
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#### Technical Specifications

<b>Specification Document</b>	<a href="#">View File</a>
<b>BOQ Detail Document</b>	<a href="#">View File</a>

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**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	4	30

**27 U Floor Standing Rack**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
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**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	1	30

**9U Floor Standing Rack**

Brand Type	Unbranded
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**Technical Specifications**

<b>Specification Document</b>	<a href="#">View File</a>
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### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Venkatasubramanian Thangakrishnan	600002,O/o Sub Divisional Engineer(E) BSNL, Electrical Sub Division - II 8th Floor, Anna Road Telephone Exchange 10, Dams Road, Chennai - 600 002	2	30

### Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 2. Generic

After award of contract - Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 5 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 5 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing- the delivery period shall be refixed without LD for the period of delay in approval of Drawing.

#### 3. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address 5th Floor Kushkumar Road Admin Building Nungambakkam Chennai 600034.

#### 4. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 5. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

#### 6. Generic



Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

7. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

8. **Generic**

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

9. **Generic**

IT equipment shall be IPv6 ready from day one.

10. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

11. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

12. **Generic**

**Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

13. **Generic**

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

14. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

15. **OEM**

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

16. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of BSNL CHENNAI TELEPHONES payable at CHENNAI.

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 17. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

#### 18. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name BSNL CHENNAI TELEPHONES Account No. 067521010000011 IFSC Code UBIN0906751 Bank Name UNION BANK OF INDIA Branch address Union Bank of India, Anna Salai Branch, Chennai.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

#### 19. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of BSNL CHENNAI TELEPHONES payable at CHENNAI. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 20. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of BSNL CHENNAI TELEPHONES A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 21. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name BSNL CHENNAI TELEPHONES Account No. 067521010000011 IFSC Code UBIN0906751 Bank Name UNION BANK OF INDIA Branch address Union Bank of India, Anna Salai Branch, Chennai. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### 22. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

#### 23. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

#### 24. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

## 25. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 26. **Warranty**

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

## 27. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

## **Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.

13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**