



CORRIGENDUM AND EXTENSION OF DATE & TIME OF EOI

Ref: **EOI No: DGM(S&M)-CM/EOI/2019-20/03 Dated at Chennai, the 07.05.2020**

This notification is in continuation of the NIT published by Chennai Telephones, on 07.05.2020

It is to inform that the following correction may be noted in the said EOI:

- (i) Table of Contents S.No.1 (page 4 of 38)

EOI (Expression of Interest) for Outsourcing of Operation and Maintenance of 47 45 BSNL CSC in CHTD Area

- (ii) Chapter-A, Clause 1.3 (Page 6 of 38)

If the bidder's company is not meeting the experience as in this Para 1.3 above, then Bid can be submitted through a legally bound consortium (format as at ~~Section-VI~~ Annexure-XII) with a company who is having experience as in this Para 1.3 above. However, in such case, the lead bidder company must have Customer Care Centre experience in last two financial years (i.e. 2017-18, 2018-19).

- (iii) Chapter-A: Page 6 of 38 :

~~Intending bidder may obtain copy of EOI document from "Accounts Officer (C&A), CBA, BSNL Chennai Telephones" on payment of Rs. 1180/- (inclusive of GST) only (Non-Refundable) on all working days download the copy of EOI Document from www.eprocure.gov.in (or) www.chennai.bsnl.co.in. The payment for the EOI document shall be accepted in the form of A/c Payee Demand Draft, drawn in any Scheduled Bank in India in favour of "Accounts Officer (C&A), CBA, BSNL Chennai Telephones"~~



(iv) Corrections / Modifications in Annexure-I,

List of Category-I CSCs proposed for outsourcing

Sl. No.	BA	DGM AREA	CSC Name	Minimum Benchmark
01.	CENTRAL	ADYAR	Adyar	₹ 10,200.00
02.	GSM	B&CCS	R. K Nagar	₹ 13,400.00
03. 01.	NORTH	AMBATTUR	Ambattur	₹ 6,900.00
04.	NORTH	NORTH EAST	Flower Bazaar	₹ 17,000.00
05. 02.	NORTH	NORTH PERIPHERAL	Annanagar	₹ 14,300.00
06. 03.	NORTH	NORTH WEST	Kellys	₹ 13,500.00
07. 04.	NORTH	NORTH WEST	Madhavaram	₹ 7,500.00
08. 05.	SOUTH	CHENGALPET	Chengalpet	₹ 4,700.00
09. 06.	SOUTH	CHROMPET	Selayur	₹ 6,000.00
10. 07.	SOUTH	SOUTH WEST	Madipakkam	₹ 6,000.00
11. 08.	SOUTH	SOUTH WEST	Nanganallur	₹ 6,000.00
12.	SOUTH	SOUTH WEST	Guindy	₹ 6,900.00
13.	SOUTH	CHROMPET	Chrompet	₹ 6,000.00
14. 09.	WEST	KK NAGAR	Kknagar	₹ 10,400.00
15.	WEST	WEST	Kodambakkam	₹ 11,200.00
10.	CENTRAL	CENTRAL	AnnaRoad	₹ 15,700.00

List of Category-II CSCs proposed for outsourcing

Sl. No.	BA	DGM AREA	CSC Name	Minimum Benchmark
01.	NORTH	AMBATTUR	Padi	₹ 5,750.00
02.	NORTH	AMBATTUR	Poonamallee	₹ 3,750.00
03.	NORTH	KALMANDAPAM	Kalmandapam	₹ 6,350.00
04.	NORTH	KALMANDAPAM	Kaladipet	₹ 5,750.00
05.	NORTH	KALMANDAPAM	Manali	₹ 3,750.00
06.	NORTH	KALMANDAPAM	Minjur	₹ 3,750.00
07.	NORTH	NORTH EAST	Cto II Line Beach	₹ 8,950.00
08.	NORTH	NORTH WEST	Periyar Nagar	₹ 5,950.00
09.	NORTH	NORTH WEST	Redhills	₹ 3,750.00
10.	SOUTH	CHENGALPET	Kelambakkam	₹ 5,750.00
11.	SOUTH	CHENGALPET	Maraimalai Nagar	₹ 3,750.00
12.	SOUTH	SOUTH WEST	St. Thomas Mount	₹ 5,750.00
13.	SOUTH	SOUTH WEST	Rajbhavan	₹ 5,750.00
14.	SOUTH	SOUTH WEST	Taramani Link Road	₹ 5,750.00
15.	SOUTH	CHROMPET	Hasthinapuram	₹ 5,500.00

Contd...



Sl. No.	BA	DGM AREA	CSC Name	Minimum Benchmark
16.	WEST	KANCHEEPURAM	Kancheepuram	₹ 7,850.00
17.	WEST	KANCHEEPURAM	Sriperumbudur	₹ 3,750.00
18.	WEST	KK NAGAR	Porur (Karambakkam)	₹ 7,050.00
19.	WEST	THIRUVALLUR	Thiruvallur	₹ 3,950.00
20.	WEST	THIRUVALLUR	Thiruthani	₹ 3,750.00
21.	NORTH	KALMANDAPAM	Gummidipoondi	₹ 3,750.00
22.	NORTH	KALMANDAPAM	Ponneri	₹ 3,750.00

List of Category-III CSCs proposed for outsourcing

Sl. No.	BA	DGM AREA	CSC Name	Minimum Benchmark
01.	CENTRAL	ADYAR	Perungudi	₹ 5,500.00
02.	CENTRAL	SOUTH EAST	Mylapore	₹ 5,500.00
03.	NORTH	AMBATTUR	Avadi New Military Road	₹ 5,500.00
04.	NORTH	NORTH PERIPHERAL	Villivakkam	₹ 5,500.00
05.	NORTH	NORTH PERIPHERAL	Pattabiram	₹ 3,500.00
06.	SOUTH	CHENGALPET	Madurantakam	₹ 3,500.00
07.	SOUTH	CHROMPET	West Tambaram	₹ 5,500.00
08.	SOUTH	SOUTH WEST	Pallavaram	₹ 5,500.00
09.	SOUTH	SOUTH WEST	Tidel Park	₹ 5,500.00
10.	WEST	KANCHEEPURAM	KCM Collectorate	₹ 3,500.00
11.	WEST	WEST	Koyambedu	₹ 5,500.00
12.	WEST	WEST	Koyambedu CMBT	₹ 5,500.00
13.	CENTRAL	SOUTH EAST	CTO Mambalam	₹ 5,500.00



(v) Incorporation of Annexure XII

Annexure-XII

Consortium Agreement

(On non-judicial stamp paper of appropriate value)

In compliance to **Clause No.of EOI No. dated**, a consortium has been formed on **<Date>** between **<Bidder's Name>** and various technology providers to meet various eligibility criteria specified in the EOI under reference.

It has been agreed amongst all the consortium members that **<Bidder's Name>** is designated to submit the Bid on behalf of this consortium and henceforth called as Bidder. It is also confirmed that all the members of the said consortium meet the eligibility conditions as specified in the above referred EOI and have authorized the lead bidder by way of duly executed power of attorney in his favour to act on their behalf ("Lead bidder" and "bidder" has been used interchangeably).

It has also been agreed that the in its capacity as Bidder, **<Bidder's Name>** shall interact with BSNL for all obligations,

The Lead bidder and its technology/consortium partner shall be liable for due performance of the contract jointly and severally, whereas the responsibility of Consortium Partners other than lead bidder, shall be limited to such Consortium Partner's share of obligations in the contract for products and /or services as defined in the agreements signed between the Lead Bidder and Consortium Partner and in accordance with the proposal submitted by the Consortium Partner to the Lead Bidder. Copies of all such agreements shall form part of the consortium agreement.

The details of Bidder and various and consortium partners are as under:-

<Bidder Name>:- <Details containing Registered office & correspondence address>

<Consortium Partner 1>:- <Details containing Registered office & correspondence address>

:
:
:

IN WITNESS WHEREOF the parties have caused this AGREEMENT to be executed by their duly authorized officers as of the day first above written

O/o. PGM Marketing,
BSNL, Chennai Telephones,
No.10, DAMS Road,
Chennai 600 002.



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

<p>For <Bidder's Name></p> <p>Signature of Authorized Signatory Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>	<p>For<Consortium Partner-></p> <p>Signature of Authorized Signatory Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>
<p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>	<p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>
<p>For<Consortium Partner-2></p> <p>Signature of Authorized Signatory Name:- Designation:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>	<p>For<Consortium Partner-3></p> <p>Signature of Authorized Signatory Name:- Designation:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p> <p>Witness-1 Signature:- Name:- Designation:- Contact Phone:- Email-ID:- Date:-</p>
<p>.....</p>	<p>.....</p>



(vi) Incorporation to Annexure XI

Commission Structure of Consumer Fixed Access Products and services.

S. No.	Product/Service		Franchisee Commission (in Rs)	Commission Payment Schedule
1	Landline Connection		Commission payment of one month's FMC (Fixed Monthly Charges) subject to minimum of Rs.100/- per Connection	100% commission payment after first bill payment by the customer.
2	Broadband Standalone plan (On new / Existing connection)		Commission payment of one month's FMC (Fixed monthly charges) subject to minimum of Rs.100/- per Connection	100% Commission Payment after first bill payment by the customer
3	Broadband Combo Plan	On existing Landline connection	Commission payment of one month's FMC (Fixed monthly charges) minus Rs.100/- subject to minimum of Rs.100/- per Connection	100% Commission Payment after first bill payment by the customer.
		With new Landline connection	Commission payment of one month's FMC (Fixed monthly charges) subject to minimum of Rs.100/- per Connection	
4	Broadband only connection (including Broadband without Landline and Broadband over Wi-Fi)		Commission Payment of one month's FMC (Fixed monthly charges) per Connection.	100% Commission payment after the bill payment by the customer.

Above Franchisee commission shall be applicable to Landline/broadband connections booked / Provided on wireline / FTTH both.

(vii) Due to some unavoidable circumstances, the submission and opening of bids for the below mentioned tender is rescheduled as below:

Key Dates Tender End Date and Time :- 10-06-2020, 1330 Hrs.

Tender Opening Date and Time :- 10-06-2020, 1530 Hrs.

All other Tender Terms and conditions remains unchanged. Further details and tender documents are available on www.eprocure.gov.in (or) www.chennai.bsnl.co.in.

Dy. General Manager (S&M)- CFA
BSNL CHTD