



BSNL CHENNAI TELEPHONES

Free call forwarding facility under GSM Prepaid mobile services

It is hereby conveyed that the free call forwarding facility is available with effect from 04.02.2021 under GSM Prepaid mobile services in CHTD (including TN Circle) as detailed below:

Free call forwarding facility with GSM prepaid mobile services to LL/ other BSNL mobile number/ other operator's Mobile number (i.e. without any activation fee for the call forwarding facility) with call charges applicable as per plan.

Note:

- The call forwarding facility is free i.e. without any activation fee for the call forwarding facility. The features/facility of the call forwarding is given at free of cost.
- The call forwarding to landline/BSNL mobile/other operator mobile is with call charges applicable as per plan. The charging for call forwarding is as per plan tariff i.e the call forwarding from BSNL mobile to another number is treated as outgoing call and is charged as per the freebies of plans/STV/tariff of the plans.
- For example, a customer in unlimited free voice plan or with unlimited free voice STV, the charging of the outgoing call is zero, similarly the call forwarding to another number is also treated as outgoing call and charged as zero. Further, if a customer is in plan 106 or any other plan with no remaining voice freebies, then the call forwarding is charged as per the voice tariff for the outgoing call in that particular plan.
- All other terms and condition remain the same.