

SCHEDULE OF ACTIVITIES FOR BI-MONTHLY AREA ADALAT CUM OPEN HOUSE FOR 2020-2021

ACTIVITY	APR 2020	JUN 2020	AUG 2020	OCT 2020	DEC 2020	FEB 2021
A Date of Adalat cum Open House (DOA)	18-04-2020	20-06-2020	17-08-2020	17-10-2020	19-12-2020	20-02-2021
B Last date for receipt of grievances by Area	03-04-2020	05-06-2020	01-08-2020	01-10-2019	04-12-2020	05-02-2021

• In the event of any of the above dates being declared as holiday, then the next working day will be the fixed day.

DGM AREA	ADDRESS FOR SENDING COMPLAINTS	VENUE FOR ADALAT
South East Central Adyar	O/o. PGM Central, BSNL Chennai Telephones, No 10 Dams Road Chennai 600 002 28550432 (Ph) 2855 2981 (Fax)	O/o. PGM Central, No 10 Dams Road Chennai 600 002
North East Kalandapam North West Madhavaram Anna Nagar Ambattur	O/o. PGM North, BSNL Chennai Telephones, 6th Flr FBR Exge complex, NSC Bose Road, Chennai- 600 001. 2539 4757 (Ph) 2539 3366 (Fax)	O/o. PGM North, FBR Exge New Bldg NSC Bose Road, Chennai- 600 001.
Kodambakkam K K Nagar Kancheepuram & Tiruvallur	O/o. PGM West, BSNL Chennai Telephones, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024. 23728888 (Ph) 23727474 (Fax)	O/o. PGM West, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024.
South West Chromepet Chengalpattu	O/o. PGM South, BSNL Chennai Telephones, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32. 2250 1122 (Ph) 2250 1777 (Fax)	O/o. PGM South, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32.

Customers (not Associations) having long pending grievances, not pending in any Court / Consumer forum may send their signed representations in accordance with the schedule given above, to the respective Area Address in an envelope superscribed as " Complaints to Telephone Adalat".