## SCHEDULE OF ACTIVITIES FOR BI-MONTHLY AREA ADALAT CUM OPEN HOUSE FOR 2019-2020

	ACTIVITY	APR	JUN	AUG	ост	DEC	FEB 20
A	Date of Adalat cum Open House (DOA)	20-04-2019	15-06-2019	17-08-2019	19-10-2019	21-12-2019	15-02-2020
В	Last date for receipt of grievances by Area	05-04-2019	31-05-2019	02-08-2019	04-10-2019	06-12-2019	01-02-2020

• In the event of any of the above dates being declared as holiday, then the next working day will be the fixed day.

DGM AREA	ADDRESS FOR SENDING COMPLAINTS	VENUE FOR ADALAT		
South East Central Adayar	O/o. PGM(NWO-CFA) Central, BSNL Chennai Telephones, No 10 Dams Road Chennai 600 002 28550432 (Ph ) 2855 2981 (Fax )	O/o. PGM(NWO-CFA) Central, No 10 Dams Road Chennai 600 002		
North East Kalmandapam North West Madhavaram Anna Nagar Ambattur	O/o. PGM(NWO-CFA) North, BSNL Chennai Telephones, 6th Flr FBR Exge complex, NSC Bose Road, Chennai- 600 001. 2539 4757 (Ph) 2539 3366 (Fax)	O/o. PGM(NWO-CFA) North, FBR Exge New Bldg NSC Bose Road, Chennai- 600 001.		
Kodambakkam K K Nagar Kancheepuram & Tiruvallur	O/o. GM(NWO-CFA) West, BSNL Chennai Telephones, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024. 23728888 (Ph ) 23727474 (Fax )	O/o. GM(NWO-CFA) West, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024.		
South West Chromepet Chengalpattu	O/o. PGM(NWO-CFA) South, BSNL Chennai Telephones, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32. 2250 1122 (Ph) 2250 1777 (Fax)	O/o. PGM(NWO-CFA) South, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32.		

Customers (not Associations / PCOs) having long pending grievances, not pending in any Court / Consumer forum may send their signed representations in accordance with the schedule given above, to the respective Area Address in an envelope superscribed as "Complaints to Telephone Adalat".