



BSNL CHENNAI TELEPHONES

DND : DO NOT DISTURB ACTIVATION / DEACTIVATION PROCEDURE	
SMS format	Block Response
START	Welcome to BSNL's DND registry. Please send START<space>DND to 1909
STOP	Welcome to BSNL's DND registry. Please send STOP<space>DND to 1909
START DND	Welcome to BSNL's DND registry. Here's a list of preferences that you may choose from: P1. Categories P2. Modes P3. Timebands P4. Days Reply with the preference number to select your option.
STOP DND	
BLOCK<space><P1>	Thanks! Here's the list of categories: C0. Fully block all service & promotions, C1. Banking, Insurance & financial products, C2. Real estate, C3. Education, C4. Health, C5. Consumer goods & automobiles, C6. Communication/Broadcasting/Entertainment/IT, C7. Tourism & Leisure, C8. Food & Beverages, C9. All promotions Reply with the caregory number you want to block. e.g. To block Real Estate communication, reply with BLOCK C2
BLOCK<space><P2>	Thanks! Here's the list of MODES: M1. All modes M2. Voice calls M3. SMS M4. Autodialer calls M5. Autodialer connecting to live agents M6. Robo-calls Reply with the MODE number that you want to block. e.g. To block SMS communication, reply with BLOCK M3

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BLOCK<space><P3>	<p>Thanks! Here's the list of TIMEBANDS: T0. Whole day T1. From 00:00 hrs till 06:00 hrs, T2. From 06:00 hrs to 08:00 hrs, T3. From 08:00 hrs to 10:00 hrs, T4. From 10:00 hrs to 12:00 hrs, T5. From 12:00 hrs to 14:00 hrs, T6. From 14:00 hrs to 16:00 hrs, T7. From 16:00 hrs to 18:00 hrs, T8. From 18:00 hrs to 21:00 hrs, T9. From 21:00 hrs to 24:00 hrs</p> <p>Reply with the TIMEBAND number that you want to block. e.g. To block communication from 12:00 to 14:00 hrs, reply with BLOCK T5.</p> <p>Imp: As per TCCCPR guidelines, all commercial communication except the transactional ones will be blocked.</p>
BLOCK<space><P4>	<p>Thanks! Here's the list of DAYS: D0. For all days D1. For Monday D2. For Tuesday D3. For Wednesday D4. For Thursday D5. For Friday D6. For Saturday D7. For Sunday D8. For Public/National holidays</p> <p>Reply with the DAY number that you want to block. e.g. To block communication on tuesday, reply with BLOCK D2</p>
UNBLOCK<space><P1>	
UNBLOCK<space><P2>	
UNBLOCK<space><P3>	
UNBLOCK<space><P4>	
BLOCK/UNBLOCK<space><C0/C1/C2/C3/C4/C5/C6/C7/C8/C9>	<p>Hi! We have received your request to add your <SenderNumber> number to DND registry for "<category name, e.g.Real Estate>" category. The same will be done shortly.</p>
BLOCK/UNBLOCK<space><M1/M2/M3/M4/M5/M6>	<p>Hi! We have received your request to add your <Sender Number> number to DND registry for "<mode name>" mode. The same will be done shortly.</p>
BLOCK/UNBLOCK<space><T0/T1/T2/T3/T4/T5/T6/T7/T8/T9>	<p>Hi! We have received your request to add your <Sender Number> number to DND registry from "<Timeband e.g. 00:00 hrs to 06:00 hrs>". The same will be done shortly.</p>
BLOCK/UNBLOCK<space><D0/D1/D2/D3/D4/D5/D6/D7/D8>	<p>Hi! We have received your request to add your <Sender Number> number to DND registry for "<Days option, e.g. Monday>". The same will be done shortly.</p>

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BLOCK<space>ALL	<p>Hi! DND preferences have been updated for your <Sender Number> number. Registration no. xxxxxxxxxx. Your selected preferences are:</p> <p>Categories:</p> <ul style="list-style-type: none"> a. xx b. xxx <p>Mode:</p> <ul style="list-style-type: none"> a. xx b. xx <p>Days:</p> <ul style="list-style-type: none"> a. xxx b. xxx <p>Time:</p> <ul style="list-style-type: none"> a. xxx b. xxx <p>To unblock categories & resume the communication, SMS UNBLOCK ALL to 1909.</p>
UNBLOCK<space>ALL	<p>Hi! We have received your request to resume all promotional communication for your <Sender Number> number. Your reference no. is xxxxxx. You will start receiving the promotional communication after 24 hrs.</p>
FULLY<space>BLOCK	<p>Hi! Your <Sender Number> number has been registered for "Fully Blocked" category in DND registry via reference no. #REGNO#. Promotional SMS/Calls will stop for your number after 24 hrs.</p>
MYDND	<p>Hi! Your <Sender Number> number is registered for DND since dd-mmm-yy via registration no. xxxxxxxxxx. Your selected preferences are mentioned below:</p> <p>Categories:</p> <ul style="list-style-type: none"> a. xx b. xxx <p>Mode:</p> <ul style="list-style-type: none"> a. xx b. xx <p>Days:</p> <ul style="list-style-type: none"> a. xxx b. xxx <p>Time:</p> <ul style="list-style-type: none"> a. xxx b. xxx